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FIELD SERVICE AND SUPPORT

ACTIVITY REPORT NO. 21

1 October through 30 November 1960

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(This document contains a total of 9 sheets, including this Title Page.)

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I. INTRODUCTION

This report describes the October and November 1960 activity for Contracts A-102 and HF-CT-699.

II. CONTRACT A-102A. ACTIVITY RELATED TO CUSTOMER A1. Sustaining Engineeringa. Proposed System 3 IRAN Program

In September, [REDACTED] talked with [REDACTED] of Customer A, Detachment G, concerning a program to improve reliability and to standardize System 3. On 2 November, [REDACTED] all of Detachment G, met at the Contractor's facility to discuss the solution of System 3 problems that have appeared in Customer A and Contractor field reports. The outcome of this meeting was a proposal that all System 3's be rotated back to the Contractor's Repair and Retrofit Laboratory on an IRAN basis. A list describing the modifications to be incorporated by the Contractor was compiled and will be forwarded to Customer A Headquarters for approval.

All System 3's in which the above modifications are incorporated will have an MD1 decal placed next to the nameplate. A technical Information Bulletin will be distributed describing the MD1 modifications incorporated in the System 3 MP-11048MD1 configuration.

b. Information Recorder Modification Configuration

Since 23 November, the Contractor has been placing an MD1 decal next to the nameplate on each reworked Information Recorder to show the level of modification performed. A Technical Information Bulletin will be distributed, identifying the MD1 modifications incorporated in the Information Recorder MP-12570MD1 configuration.

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c. Proposal for System 6 Modification and IRAN Program

On 28 October, the Contractor submitted a proposal (CMCC 151x5.1713) for a System 6 modification and IRAN program. The necessary technical coordination for this proposal was provided by a conference, on 21 October, between [REDACTED]

[REDACTED] The proposal, requested in Customer A Headquarters Message No. 4279, dated 18 October 1960, is a modified version of Contractor Proposal P861 (CMCC 151x5.1622) dated 25 March 1960.

d. Contractor Personnel Shift

Contractor representative, [REDACTED] left the Contractor's facility on 30 November for a temporary field assignment with Customer A, Detachment H, for a period of 90 to 360 days. Prior to his departure, [REDACTED] made a trip to the Customer A local test site on 21 November and remained at the test site through 23 November to coordinate the support of his assignment.

[REDACTED] will assume the in-plant duties of [REDACTED] for the duration of this field assignment.

e. Customer A Liaison

On 24 October, [REDACTED] made a trip to the Customer A local test site to assist in the installation of two System 3's. System 3, Serial 4, was reworked in the Contractor's Repair and Retrofit Laboratory. (See System 3 overhaul, paragraph A.2.6). On 28 October, [REDACTED] returned to the local test site to deliver some System 6 cables and to pick up System 3, Serial 4.

On 7 November, [REDACTED] visited [REDACTED] at the Customer A Depot to discuss the Support Planning required for the detachment activation with which [REDACTED] will be connected. On 15 November, [REDACTED]

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25X1A

and [REDACTED] visited the local test site to discuss support planning and equipment procurement.

25X1A



On 21 and 23 November, [REDACTED] made repeat visits to the local test site.

25X1A

Customer A representative, [REDACTED] visited the Contractor's facility from 15 November through 23 November. [REDACTED] assisted in the rework of System 3, Serials 4 and 9.

25X1A

25X1A

f. Technical Information Bulletins

Technical Information Bulletins Nos. 48ABC and 49ABC were published on 30 November. Both bulletins describe errors in System 3 Instruction Guide, MP-10867, and contain the necessary data for correcting said errors.

2. Repair and Retrofit

a. Inventory

The Repair and Retrofit inventories for October and November are listed in Tables 1 and 2, respectively.

b. System 3 Overhaul

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On 21 October, the Repair and Retrofit Laboratory received a priority request from [REDACTED] Detachment G, for the overhaul of System 3, Serial 4. On 28 October, System 3, Serial 4, was returned to the Contractor's facility.

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On 9 November, the Contractor received a priority request from [REDACTED] for the overhaul of two System 3's

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and seven Information Recorders. The Contractor was to deliver these units by 23 November. Work was started immediately to modify and overhaul System 3's, Serials 4 and 9, to bring them up to an MP-11048MD1 configuration in accordance with the proposed System 3 IRAN Program. (Ref. Proposed System 3 IRAN Program, paragraph A.1.a). All modifications contained in the MP-11048MD1 configuration were accomplished except for the rework of the 04 Boards (MP-11036). Lack of time prevented the 04 Boards from being brought up to the MD1 configuration. Therefore, System 3, Serials 4 and 9, were not sent out as MD1 configurations.

Seven Information Recorders were also reworked during November. All seven units were brought up to an MP-12570MD1 configuration. Prior to the MD1 modification, Serial 737 was changed from an MP-10737 to an MP-12570 configuration. (Ref. Information Recorder Modification, paragraph A.1.6). These are the serial numbers of the seven Information Recorders brought up to the MP-12570MD1 configuration: 703, 711, 733, 737, 760, 768 and 812.

The two System 3's and seven Information Recorders were shipped to the Customer A Depot on 23 November.

The Contractor will modify six 04 Boards (MP-11036) and ship them to the Depot for specific use in System 3, Serials 4 and 9. MD1 decals will be sent to the detachment using these systems. Incorporation of the modified 04 Boards in System 3, Serials 4 and 9, and attachment of the MD1 decals will bring these systems up to a System 3 MP-11048MD1 configuration.

c. Call Contract Procurement

The Repair and Retrofit Laboratory is now manufacturing most items ordered on Call Contract in an effort to reduce the manufacturing lead time and set up costs.

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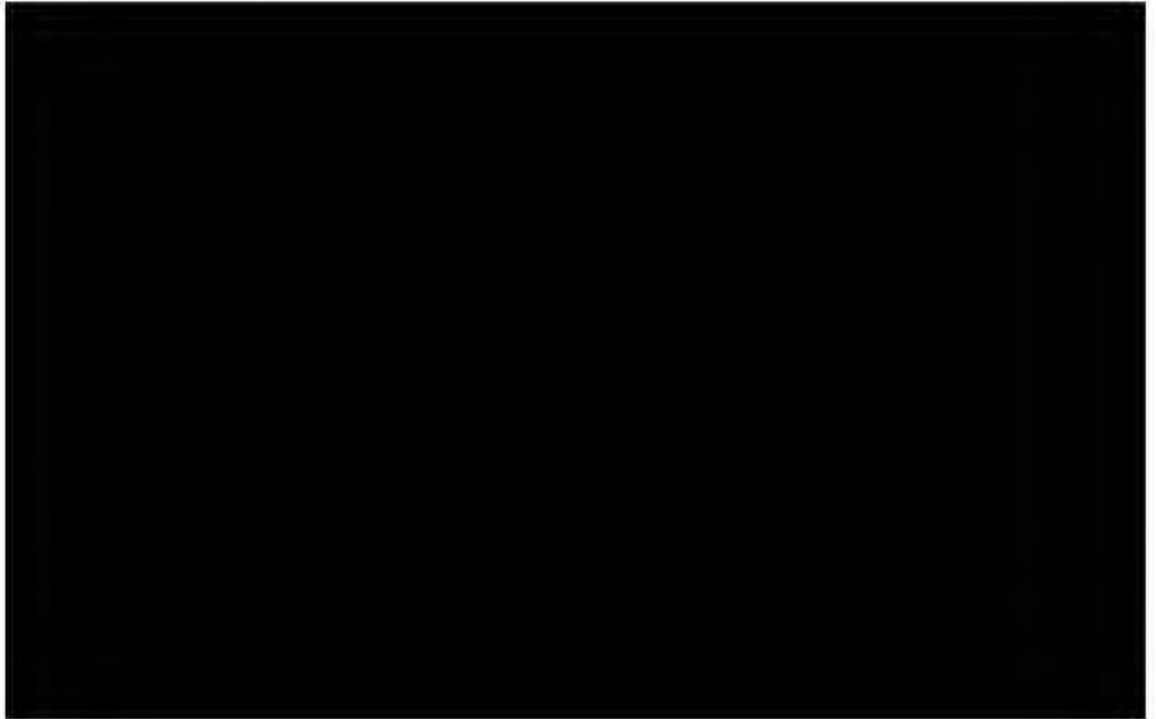
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B. ACTIVITY RELATED TO CUSTOMER C

1. Sustaining Engineering

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b. Reactivation of System 4

During October, the Contractor coordinated logistics support between the Customer C Depot and the Contractor's Representative at Del Rio, Texas, in an effort to reactivate the System 4's at that location.

c. Technical Information Bulletins

For detailed information, see paragraph A.1.f.

2. Repair and Retrofit

a. Inventory

The Repair and Retrofit inventories for October and November are listed in Tables 1 and 2, respectively.

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b. Priority Manufacture of System 4 Cables

On 20 October, the Repair and Retrofit Laboratories received a priority request to manufacture special electrical cables for System 4. The cables were manufactured and shipped to Del Rio, Texas, on 25 October.

c. Call Contract Procurement

For detailed information, see paragraph A.2.c.

C. ACTIVITY RELATED TO CUSTOMER D1. Sustaining Engineering

25X1D

Technical Information Bulletin No. 48D was published on 30 November 1960. This bulletin describes errors in the [REDACTED] Instruction Guide, MP-12530, and contains the necessary data for correcting said errors.

2. Repair and Retrofita. Inventory

The Repair and Retrofit inventories for October and November are listed in Tables 1 and 2, respectively.

b. Call Contract Procurement

25X1D

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[REDACTED] These boards will be supplied by Customer A from surplus stock.

III. CONTRACT HF-CT-699

The Call Contract inventories for October and November are listed in Tables 3 and 4, respectively.

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TABLE 1
REPAIR AND RETROFIT INVENTORY FOR OCTOBER 1960

Customer	Rework Units Outstanding on 10-1-60	During October			Rework Units Backlog on 10-31-60
		Units Received	Units Shipped	Units Nonreparable	
A	98	35	33	0	100
C	13	8	7	0	14
D	16	0	1	0	15

TABLE 2
REPAIR AND RETROFIT INVENTORY FOR NOVEMBER 1960

Customer	Rework Units Outstanding on 11-1-60	During November			Rework Units Backlog on 11-30-60
		Units Received	Units Shipped	Units Nonreparable	
A	100	12	23	0	89
C	14	25	10	1	28
D	15	0	0	0	15

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TABLE 3
CALL CONTRACT INVENTORY FOR OCTOBER 1960

Customer	Unit Backlog on 10-1-60	Requested During October			Units Delivered in October	Unit Backlog on 10-31-60
		Production Lists	Total Line Items	Total Units		
A	76	2	2	16	13	79
C	225	4	35	125	69	281
D	153	0	0	0	86	67

TABLE 4
CALL CONTRACT INVENTORY FOR NOVEMBER 1960

Customer	Unit Backlog on 11-1-60	Requested During November			Units Delivered in November	Unit Backlog on 11-30-60
		Production Lists	Total Line Items	Total Units		
A	79	2	3	5	46	32
C	281	2	5	16	154	143
D	67	0	0	0	46	21

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